

POLICY OF INTEGRATED MANAGEMENT SYSTEM

The primary objective of the CERSANIT Capital Group activities is striving to maintain and continuously increase the level of Customer satisfaction by offering the highest quality products and high functional qualities, with the smallest possible impact on the environment.

A mean to achieve this objective is the implemented and constantly improved Integrated Management System based on ISO 9001 and ISO 14001.

Integrated Management System Policy is implemented through the following actions:

- Strengthening the leading market position in design, manufacturing and distribution of products used for bathroom furnishing, interior design as well as around-house and public areas.
- Constant monitoring of customers' expectations and requirements.
- Continuous and systematic improvement in the quality and competitiveness of products and methods for their production.
- Developing mutually beneficial cooperation with suppliers
- Raising the qualifications and technical-organizational skills and raising the awareness of employees in terms of quality, environmental protection and occupational health and safety through an appropriate system of training, development and motivation.
- Constant modernization of technical production equipment.
- Efficient and economical management at every stage of production, storage and customer service.
- Taking active measures to minimize the negative impact on the environment in the production and administration processes.
- Maintaining a healthy and safe working environment, providing employees with the best working conditions, taking measures to prevent accidents at work, occupational diseases and potential accidents.
- Sustainable development based on the principles of social dialogue and searching for solutions beneficial both for CERSANIT and the environment: employees, stakeholders and the communities in which we operate.

The CERSANIT Management declares:

- ensuring appropriate organizational, technical and economic resources,
- meeting requirements resulting from legislation and current legal regulations,
- successive implementation of the requirements specified in the BREF reference documents and the use of the best available techniques
- constantly improved Integrated Management System.

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